



Delivery

Standard delivery is FREE on all orders over £30 from David the Bee and Friends online. For standard delivery on orders under £30 there will be a £3.75 delivery charge with the exceptions of some smaller items such as greeting cards, sticker sets, embroidery packs etc. Check shopping basket for details.

- * The despatch time for a product can be found on each individual product page. We deliver most items Monday to Saturday, 9am-6pm via Royal Mail or courier services.
- * Products may be sent out from multiple locations and therefore may arrive separately, but you won't incur additional delivery charges as a result.
- * If you order items with varied day quoted despatch times, your order may be consolidated and those products will arrive together, usually within 10 working days
- * If you have ordered items that show delivery usually within 7 working days or items with a delivery time of 2 weeks or more, we'll call you to discuss delivery.
- * If you'd like to have items sent to separate addresses, please complete a separate order for each address. A separate delivery charge will be made for each address when applicable.
- * We cannot guarantee delivery within our usual timescales to a small number of remote rural areas. We cannot be held responsible for delays caused by circumstances beyond our control such as postal strikes, flooding etc. We endeavour to get all items to you as soon as possible.
- * On rare occasions some items may have to be delivered outside of the published timed windows
- * Please email us at info@davidthebee.com for more information on delivery availability and any restricted postcodes and further information on when International delivery will become available.

Standard delivery

FREE on all orders over £30 (and some small item exceptions). Usually within 10 working days (Monday to Saturday 9am-6pm, excluding public holidays), unless otherwise stated on product

page. For items with a lead time of 10 days or more, we will contact you to arrange a suitable delivery date. Please refer to individual product pages for further details.

If your order is taking it's time to arrive, just send an email, including your order number and details, to info@davidthebee.com and we'll look into it for you.

Please note that although we will endeavour to send your package straight away that isn't always possible, but we will let you know of any delay. Rest assured we will get your goods to you as soon as we can!

Packaging

All our products, gifts, baby clothing and childrenswear, are thoughtfully wrapped in traditional materials suitable to the product to protect them from damage along the way.

We can deliver to you, or directly to the lucky recipient of a gift. All deliveries include a free brown paper gift tag which can also be used as a bookmark. If your order is for a gift you might want to include our gift-box option at check out (an additional £4.00) . We will carefully wrap your gift in recycled tissue paper, place in a gift box, tie with natural raffia and include a David the Bee gift label for you to complete.

Subject to availability and not currently available for larger items.

Return policy

We're pretty sure you're going to like your order, but if for any reason you aren't satisfied, then package it back up and return it to us within 30 days, unworn, unwashed and with all its labels still attached. We will then send you out a replacement, or place a refund on your card, whichever you prefer. Please remember to fill in and include the returns form you receive with your order, that way we'll know why you are unhappy, and what you would like us to do.

Note: The postage costs can only be refunded if your order is faulty. We also recommend that you ask the Post Office for a free Certificate of Posting when returning anything to us as we can't be held responsible for anything gets lost on its return journey.